

# ***ANNUAL REPORT***

*RECEIVED  
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IDAHO PUBLIC  
UTILITIES COMMISSION*

OF

CTC Telecom, Inc.

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**NAME**

PO Box 69  
Cambridge, ID 83610

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**ADDRESS**

TO THE

**IDAHO PUBLIC**

**UTILITIES COMMISSION**

FOR THE

YEAR ENDED 2019

**ANNUAL REPORT OF SMALL TELEPHONE COMPANIES TO  
THE IDAHO PUBLIC UTILITIES COMMISSION  
FOR THE YEAR ENDING DECEMBER 31, 2019**

**COMPANY INFORMATION**

Exact name of utility: CTC Telecom, Inc.

Address of principal office: P.O. Box 69, 130 Superior St., Cambridge, ID 83610

Telephone Number Area Code ( 208 ) 257-3314 Email address: rwiggins@ctctele.com

Cities or towns served: Hidden Springs and Boise

Name and title of officer having custody of the general corporate books of account: \_\_\_\_\_  
Richard Wiggins, President

Address of office where corporate books are kept and phone number: \_\_\_\_\_  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610, (208) 257-3314

Organized under the laws of the State of: Idaho

Date of organization: 17-Feb-98

Form of organization (proprietorship, association, corporation): Corporation

If a Subchapter S Corporation, please specify: \_\_\_\_\_

Name and address of controlling company, if any: Cambridge Telephone Company, Inc.  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610

Names of affiliated companies. Give address and description of business: Cambridge Telephone Company, Inc.  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610-Telecommunications Service;

\_\_\_\_\_

\_\_\_\_\_

**OFFICERS**

Report below the title, name and office address of each general officer of the utility at the end of the year. If there were any changes during the year, show the name, title, and address of the previous officer and the date of change.

<b>Title</b>	<b>Name</b>	<b>Address</b>
President	Richard Wiggins	1745 Fairview Ave., Weiser, ID 83672
Vice President	Kermit Wiggins	P.O. Box 69, Cambridge, ID 83610
Secretary	Kristie Kanady	P.O. Box 353, Cambridge, ID 83610
Treasurer	Joana Wiggins	P.O. Box 69, Cambridge, ID 83610

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**DIRECTORS**

List the name of each person who was a member of the Board of Directors at any given time during the year: (Fees related to meetings only.)

<b>Name and Address</b>	<b>Term Expired or Current Term Will Expire</b>	<b>Meetings Attended This year</b>	<b>Fees Paid During Year</b>
<u>Richard Wiggins</u> <u>P.O. Box 69, Cambridge, ID 83610</u>	<u>Indefinite</u>	<u>1</u>	<u>None</u>
<u>Kermit Wiggins</u> <u>P.O. Box 69, Cambridge, ID 83610</u>	<u>Indefinite</u>	<u>1</u>	<u>None</u>
<u>Kristie Kanady</u> <u>P.O. Box 353, Cambridge, ID 83610</u>	<u>Indefinite</u>	<u>1</u>	<u>None</u>
<u>Joana Wiggins</u> <u>P.O. Box 69, Cambridge, ID 83610</u>	<u>Indefinite</u>	<u>1</u>	<u>None</u>
Name of Chairman of the Board: <u>Richard Wiggins</u>			
Name of Secretary (or Clerk) of Board: <u>Kristie Kanady</u>			
Number of Meetings of the Board during the year: <u>1</u>			

**MANAGERS**

List the name of each person who performed management duties for the Company during the year, and the total wages and bonuses paid to those persons: (Do not include Director fees in these amounts.)

<b>Name</b>	<b>Title</b>	<b>Wages and Bonuses Paid</b>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____



**BALANCE SHEET**  
**Assets and Other Debits**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Assets</b>			
1120 Cash and Equivalents			
1130 Cash	132,298	147,132	14,834
1140 Special Cash Deposits			-
1150 Working Cash Advances			-
1160 Temporary Investments			-
1180 Telecommunications Accts. Receivable	281,801	234,456	(47,345)
1181 Accts. Rec. Allow. -Telecommunications			-
1190 Other Accounts Receivable	67,050	59,908	(7,142)
1191 Accounts Receivable Allow. - Other			-
1200 Notes Receivable			-
1201 Notes Receivable Allowance			-
1210 Interest & Dividends Receivable			-
1220 Material and Supplies	143,199	269,212	126,013
1280 Prepayments			-
1290 Prepaid Rents	5,931	0	(5,931)
1300 Prepaid Taxes			-
1310 Prepaid Insurance			-
1320 Prepaid Directory Expenses			-
1330 Other Prepayments	42,630	51,376	8,746
1350 Other Current Assets			-
<b>Noncurrent Assets</b>			
1401 Investment in Affiliated Companies		0	-
1402 Investment in Nonaffiliated Companies	60,925	57,524	(3,401)
1406 Nonregulated Investments			-
1407 Unamortized Debt Issuance Expense			-
1408 Sinking Funds			-
1410 Other Noncurrent Assets	70,278	70,278	-
1438 Deferred Maintenance & Retirements			-
1439 Deferred Charges	7,900	7,900	-
1500 Other Jurisdiction Assets - Net			-
<b>Property, Plant and Equipment</b>			
2001 Telecommunications Plants in Service	5,919,430	7,370,295	1,450,865
2002 Prop. Held for Future Telecom. Use			-
2003 Telecom. Plant under Constr. - Short Term	787,551	748,080	(39,471)
2004 Telecom. Plant under Constr. - Long Term			-
2005 Telecom. Plant Adjustment			-
2006 Nonoperating Plant			-
2007 Goodwill			-
<b>Depreciation and Amortization Accounts</b>			
3100 Accumulated Depreciated	3,509,316	3,743,111	233,795
3200 Accum. Depre. - Held for Future Use			-
3300 Accumulated Depreciation - Nonoperating			-
3400 Accumulated Amortization - Tangible			-
3410 Accum. Amort. - Capitalized Leases			-
3420 Accum. Amort. - Leasehold Improvements			-
3500 Accumulated Amortization - Intangible			-
3600 Accumulated Amortization - Other			-
<b>TOTAL ASSETS</b>	<b>4,009,677</b>	<b>5,273,050</b>	<b>1,263,373</b>

**BALANCE SHEET**  
**Liabilities & Stockholders' Equity**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Liabilities</b>			
4010 Accounts Payable	1,194,178	932,461	(261,717)
4020 Notes Payable	-	-	-
4030 Advance Billings and Payments	182,549	220,601	38,052
4040 Customer Deposits	-	-	-
4050 Current Maturities - Long -Term Debt	107,000	112,600	5,600
4060 Current Maturities - Capital leases	-	-	-
4070 Income Taxes - Accrued	-	-	-
4080 Other Taxes - Accrued	8,892	12,083	3,191
4100 Net Current Defer. Oper. Income Taxes	-	-	-
4110 Net Current Defer. Nonoper. Income Taxes	-	-	-
4120 Other Accrued Liabilities	-	0	-
4130 Other Current Liabilities	-	-	-
<b>Long-Term Debt</b>			
4210 Funded Debt	376,831	254,908	(121,923)
4220 Premium on Long-Term Debt	-	-	-
4230 Discount on Long-Term Debt	-	-	-
4240 Reacquired Debt	-	-	-
4250 Obligations Under Capital Leases	-	-	-
4260 Advances from Affiliated Companies	-	-	-
4270 Other Long-Term Debt	-	-	-
<b>Other Liabilities &amp; Deferred Credits</b>			
4310 Other Long-Term Liabilities	-	-	-
4320 Unamort. Oper. Invest. Tax Credits - Net	-	-	-
4330 Unamort. Nonoper. Invest. Tax Credits - Net	-	-	-
4340 Net Noncurrent Defer. Oper. Income Taxes	438,698	722,476	283,778
4350 Net Noncur. Defer. Nonoper. Income Taxes	(21,369)	(21,070)	299
4360 Other Deferred Credits	-	0	-
4370 Other Juris. Liab. & Def. Credits - Net	-	-	-
<b>Stockholders' Equity</b>			
4510 Capital Stock	100,000	100,000	-
4520 Additional Paid-In Capital	1,900,000	2,900,000	1,000,000
4530 Treasury Stock	-	-	-
4540 Other Capital	-	-	-
4550 Retained Earnings	(277,102)	38,991	316,093
<b>TOTAL LIAB. &amp; OTHER CREDITS</b>	<b>4,009,677</b>	<b>5,273,050</b>	<b>1,263,373</b>

**ANALYSIS OF TELECOMMUNICATIONS PLANT IN SERVICE**

TOTAL Company Basis

	Balance Beginning of Year	Additions During year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
<b>Analysis of Telecommunications Plant in Service</b>					
2111 Land	57,586				57,586
2112 Motor Vehicles	123,858		(6,365)		117,493
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings	404,342				404,342
2122 Furniture	12,797				12,797
2123 Office Equipment	-				-
2124 General Purpose Computers	18,439	8,364			26,803
2211 Analog Electronic Switching	-				-
2212 Digital Electronic Switching	574,633				574,633
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	-				-
2232 Circuit Equipment	1,559,142	457,677	(152,949)		1,863,870
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	3,111,704	1,148,068	(8,076)		4,251,696
2424 Submarine Cable	-				-
2426 Intrabuilding Network Cable	-				-
2431 Aerial Wire	-				-
2441 Conduit Systems	13,365				13,365
2681 Capital Leases	-				-
2682 Leasehold Improvements	-				-
1410 Internet	43,564	7,302	(3,156)		47,710
<b>TOTAL PLANT ACCOUNTS</b>	<b>5,919,430</b>	<b>1,621,411</b>	<b>(170,546)</b>	<b>-</b>	<b>7,370,295</b>

**ANALYSIS OF TELECOMMUNICATIONS PLANT ACCOUNTS  
IDAHO Operations Only**

	<b>Balance Beginning of Year</b>	<b>Additions During Year</b>	<b>Plant Retired or Sold</b>	<b>Transfers and Adjustments</b>	<b>Balance End of Year</b>
<b>Analysis of Telecommunications Plant in Service</b>					
2111 Land		SAME AS TOTAL COMPANY			
2112 Motor Vehicles					
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
2121 Buildings					
2122 Furniture					
2123 Office Equipment					
2124 General Purpose Computers					
2211 Analog Electronic Switching					
2212 Digital Electronic Switching					
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					
2232 Circuit Equipment					
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles					
2421 Aerial Cable					
2422 Underground Cable					
2423 Buried Cable					
2424 Submarine Cable					
2426 Intra-building Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
2681 Capital Leases					
2682 Leasehold Improvements					
2690 Intangibles					
<b>TOTAL PLANT ACCOUNTS</b>					



**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

	TOTAL Company Basis				
	Balance Beginning of Year	Depreciation Rate*	Credits During Year	Retirements and Adjustments	Balance End of Year
<b>Analysis of Entries in Accumulated Depreciation</b>					
2112 Motor Vehicles	91,574	20.00%	22,594	(6,365)	107,803
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings	285,774	3.00, 5.00%	17,412		303,186
2122 Furniture	6,299	12.50%	1,600		7,899
2123 Office Equipment	-				-
2124 General Purpose Computers	3,361	20.00%	4,623		7,984
2211 Analog Electronic Switching	-				-
2212 Digital Electronic Switching	519,250	12.00%	55,381		574,631
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	-				-
2232 Circuit Equipment	673,289	9.00, 12.50%	179,128	(152,949)	699,468
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	1,888,693	5.00, 6.5%	114,535	(8,076)	1,995,152
2424 Submarine Cable	-				-
2426 Intrabuilding Network Cable	-				-
2431 Aerial Wire	-				-
1410 Internet	27,711	33.33%	9,068	(3,156)	33,623
2441 Conduit Systems	13,365	6.50%			13,365
<b>TOTAL</b>	<b>3,509,316</b>		<b>404,341</b>	<b>(170,546)</b>	<b>3,743,111</b>

\*Please list individual depreciation rate for each account.

**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
**Account 3100**

**IDAHO Operations Only**

	<b>Balance Beginning of Year</b>	<b>Depreciation Rate*</b>	<b>Credits During Year</b>	<b>Retirements and Adjustments</b>	<b>Balance End of Year</b>
<b>Analysis of Entries in Accumulated Depreciation</b>					
2112 Motor Vehicles		SAME AS TOTAL COMPANY			
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
2121 Buildings					
2122 Furniture					
2123 Office Equipment					
2124 General Purpose Computers					
2211 Analog Electronic Switching					
2212 Digital Electronic Switching					
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					
2232 Circuit Equipment					
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles					
2421 Aerial Cable					
2422 Underground Cable					
2423 Buried Cable					
2424 Submarine Cable					
2426 Intra-building Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
<b>TOTAL</b>					

\*Please list individual depreciation rate for each account.

## INVESTMENTS

Report below the investments in Accounts 1401, 1402 and 1406. Identify each investment as to the account in which included. Minor amounts in Account 1406 may be grouped by classes.

<u>Description</u>	<u>Date Acquired</u>	<u>Book Cost of Investments Disposed of This year</u>	<u>Book Cost of Investments Held at End of Year</u>
CoBank patronage	various	_____	16,424
Allcom Stock	11/27/2002	_____	29,600
RINA	2016	_____	11,500
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
<b>Totals</b>	_____	_____	57,524

## RECEIVABLES

Itemize amounts show in Accounts 1180, 1190 and 1200. For notes receivable list each note separately and include the maturity date and interest rate. Minor amounts in Account 1210 may be combined.

<u>Name of Company</u>	<u>Amount at End of Year</u>	
	<u>Notes Receivable</u>	<u>Accounts Receivable</u>
Customer accounts receivable	_____	272,822
Interexchange carriers	_____	394
USAC	_____	21,148
_____	_____	_____
_____	_____	_____
_____	_____	_____
<b>Totals</b>	_____	294,364

**NOTES PAYABLE**

For Notes Payable, list each note separately and include the maturity date and interest rate.

<u>Name of Creditor</u>	<u>Date of Note</u>	<u>Interest Rate</u>	<u>Due Date</u>	<u>Face Amount</u>
<b>Totals</b>				

**ACCOUNTS PAYABLE**

Report below all Accounts Payable amounting to more than \$100.00

<u>Name of Creditor</u>	<u>Amount</u>
Cambridge Telephone Company	876,141
ADA County 911	1,553
Use and Sales Tax	1,839
3C	2,355
Bankcard Center	5,001
Das Co of Idaho	14,212
Digicell International	2,336
Idaho Power Company	1,622
Neonova Network Services	4,645
NETXUSA, Inc	1,503
Salesforce.com Inc	2,720
Other Miscellaneous	18,534
<b>Totals</b>	<b>932,461</b>

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

**LONG - TERM DEBT**

**Accounts 4210, 4240, 4250, 4260, 4270 and 4310**

List the required data for each obligation included in these accounts, grouping them by account number and showing totals for each account. If any obligations mature serially or otherwise at various dates, give particulars in a note.

<u>Class &amp; Series of Obligation</u>	<u>Date of Issue</u>	<u>Date of Maturity</u>	<u>Fact Amount Authorized</u>	<u>Outstanding Year-End</u>	<u>Premium/ Total</u>	<u>Discount Year Amortized</u>	<u>Interest for year</u>	
							<u>Rate</u>	<u>Amount</u>
Zion Bank	1/29/2016	1/29/2023	760,000	367,508			4.98%	19,893
Less Current Maturities				(112,600)				
<b>Total</b>				<b>254,908</b>				<b>19,893</b>



**INCOME & RETAINED EARNINGS STATEMENT**

Item	Total Company	Idaho Only
Total Operating Income (from page 15)	<u>653,580</u>	<u>Same as</u>
Total Operating Expenses (from page 17)	<u>2,351,345</u>	<u>total company</u>
7100 Other Operating Income and Expense	<u>                    </u>	<u>                    </u>
7210 Operating Investment Tax Credits-Net	<u>10,702</u>	<u>                    </u>
7220 Operating Federal Income Taxes	<u>(197,438)</u>	<u>                    </u>
7230 Operating State and Local Income Taxes	<u>10,701</u>	<u>                    </u>
7240 Operating Other Taxes	<u>26,494</u>	<u>                    </u>
7250 Provision for Deferred Operating Income Taxes-Net	<u>284,077</u>	<u>                    </u>
7200 Operating Taxes (Total)	<u>134,536</u>	<u>                    </u>
7310 Dividend Income	<u>0</u>	<u>                    </u>
7320 Interest Income	<u>                    </u>	<u>                    </u>
7330 Income from Sinking and Other Funds	<u>                    </u>	<u>                    </u>
7340 Allowance for Funds Used During Construction	<u>                    </u>	<u>                    </u>
7350 Gains/Losses from the Disposition of Certain Property	<u>4,500</u>	<u>                    </u>
7360 Other Nonoperating Income	<u>0</u>	<u>                    </u>
7370 Special Charges	<u>(469)</u>	<u>                    </u>
7300 Nonoperating Income and Expense	<u>4,031</u>	<u>                    </u>
7410 Nonoperating Investment Tax Credits-Net	<u>                    </u>	<u>                    </u>
7420 Nonoperating Federal Income Taxes	<u>                    </u>	<u>                    </u>
7430 Nonoperating State and Local Income Taxes	<u>                    </u>	<u>                    </u>
7440 Nonoperating Other Taxes	<u>                    </u>	<u>                    </u>
7450 Provision for Deferred Nonoperating Income Taxes-Net	<u>                    </u>	<u>                    </u>
7400 Nonoperating Taxes	<u>                    </u>	<u>                    </u>
7510 Interest on Funded Debt	<u>23,557</u>	<u>                    </u>
7520 Interest Expense-Capital Leases	<u>                    </u>	<u>                    </u>
7530 Amortization of Debt Issuance Expense	<u>                    </u>	<u>                    </u>
7540 Other Interest Deductions	<u>0</u>	<u>                    </u>
7500 Interest and Related Items	<u>23,557</u>	<u>                    </u>
7610 Extraordinary Income Credits	<u>                    </u>	<u>                    </u>
7620 Extraordinary Income Charges	<u>                    </u>	<u>                    </u>
7630 Current Income Tax Effect of Extraordinary Items-Net	<u>                    </u>	<u>                    </u>
7640 Provision for Deferred Income Tax Effect of Extraordinary Items-Net	<u>                    </u>	<u>                    </u>
7600 Extraordinary Items	<u>                    </u>	<u>                    </u>
7910 Income Effect of Jurisdictional Ratemaking Differences-Net	<u>                    </u>	<u>                    </u>
7990 Nonregulated Net Income	<u>2,167,921</u>	<u>                    </u>
<b>AMOUNT TRANSFERRED TO RETAINED EARNINGS</b>	<u><b>316,094</b></u>	<u>                    </u>

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**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Local Network Services Revenues</b>		
5001 Basic Area Revenue	86,513	Same as
5002 Optional Extended Area Revenue		total company
5003 Cellular Mobile Revenue		
5004 Other Mobile Services Revenue		
5010 Public Telephone Revenue		
5040 Local Private Line Revenue		
5050 Customer Premises Revenue		
5060 Other Local Exchange Revenue	3,759	
5069 Other Local Exchange Settlements	52,151	
<b>Network Access Services Revenues</b>		
5081 End User Revenue (SLC)	31,415	
5082 Switched Access Revenue (Interstate)	13,151	
5083 Special Access Revenue		
5084 State Access Revenue (Intrastate)	4,480	
<b>Long Distance Network Services Revenues</b>		
5100 Long Distance Message Revenue - All	228,503	
<b>Miscellaneous Revenues</b>		
5230 Directory Revenue	2,212	
5240 Rent Revenue	225,993	
5250 Corporate Operations Revenue		
5261 Special Billing Arrangements Revenue		
5262 Customer Operations Revenue		
5263 Plant Operations Revenue		
5264 Other Incidental Regulated Revenue	6,878	
5269 Other Revenue Settlements		
5270 Carrier Billing & Collection Revenue		
<b>Uncollectible Revenues</b>		
5301 Uncollectible Revenue - Telecommunications	(1,475)	
5302 Uncollectible Revenue - Other		
<b>TOTAL OPERATING REVENUES</b>	<b>653,580</b>	

Please identify the following revenues:

USAC USF \$ 52,284. To what account were they booked? Account # 5069.10

State USF \$ NONE. To what account were they booked?



**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Specific Operations Expense</b>		
6110 Network Support Expenses		Same as
6112 Motor Vehicle Expense	30,803	total company
6113 Aircraft Expense		
6114 Special Purpose Vehicles Expense		
6115 Garage Work Equipment Expense		
6116 Other Work Equipment Expense		
6120 General Support Expenses		
6121 Land and Building Expenses	86,335	
6122 Furniture and Artworks Expense		
6123 Office Equipment Expense		
6124 General Purpose Computers Expense	8,046	
6210 Central Office Switching Expenses		
6211 Analog Electronic Expense		
6212 Digital Electronic Expense	125,510	
6215 Electro-Mechanical Expense		
6220 Operators System Expense		
6230 Central Office Transmission Expenses		
6231 Radio Systems Expense		
6232 Circuit Equipment Expense	641,937	
6310 Information Origination/Termination Expense		
6311 Station Apparatus Expense		
6341 Large Private Branch Exchange Expense		
6351 Public Telephone Terminal Equipment Expense		
6362 Other Terminal Equipment Expense		
6410 Cable and Wire Facilities Expenses		
6411 Pole Expense		
6421 Aerial Cable Expense		
6422 Underground Cable Expense		
6423 Buried Cable Expense	224,312	
6424 Submarine Cable Expense		
6425 Deep Sea Cable Expense		
6426 Intrabuilding Network Cable Expense		
6431 Aerial Wire Expense		
6441 Conduit Systems Expense		
<b>TOTAL PLANT SPECIFIC OPERATIONS EXPENSE</b>	<b>1,116,943</b>	

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Nonspecific Operations Expense</b>		
6510 Other Property/Plant/Equipment Expenses		Same as
6511 Property Held for Future Telecomm. Use Expenses		total company
6512 Provisioning Expense		
6530 Network Operations Expense		
6531 Power Expense		
6532 Network Administration Expense	91,116	
6533 Testing Expense		
6534 Plant Operations Administration Expense		
6535 Engineering Expense	693	
6540 Access Expense	163,202	
6560 Depreciation and Amortization Expenses		
6561 Depreciation Expense-Telecom. Plant in Service	404,341	
6562 Depreciation Expense-Property Held for Future Use		
6563 Amortization Expense - Tangible		
6564 Amortization Expense - Intangible		
6565 Amortization Expense - Other		
Total Plant Nonspecific Operations Expenses	659,352	
<b>Customer Operations Expense</b>		
6610 Marketing		
6611 Product Management		
6612 Sales		
6613 Product Advertising	224,877	
6620 Services		
6621 Call Completion Services		
6622 Number Services	1,819	
6623 Customer Services	199,267	
<b>Total Customer Operations Expense</b>	425,963	
<b>Corporate Operations Expense</b>		
6710 Executive and Planning		
6711 Executive	22,395	
6712 Planning		
6720 General and Administrative		
6721 Accounting and Finance	49,231	
6722 External Relations	0	
6723 Human Resources		
6724 Information Management		
6725 Legal	5,692	
6726 Procurement		
6727 Research and Development		
6728 Other General and Administrative	71,769	
6790 Provision for Uncollectible Notes Receivable		
<b>Total Corporate Operations Expense</b>	149,087	
<b>TOTAL OPERATING EXPENSES</b>	<b>2,351,345</b>	

**CENTRAL OFFICE DATA**  
as of December 31, 2019 (unless otherwise indicated)

Name of Central Office: Boise-Meridian  
Prefix (es): 229

Central Office Switch Type: T-7000

**Check all that apply:**      **Check one:**      **Check one:**  
Stand Alone X      Digital X      Electronic X  
Host \_\_\_\_\_      Analog \_\_\_\_\_      Electro-Mechanical \_\_\_\_\_  
Remote \_\_\_\_\_      Other: \_\_\_\_\_

**Access Line Capacity**  
Design: 10,000

**Access Lines in Use**  
Customer Lines: \_\_\_\_\_  
(Include Centrex, PAL, Semi-Pub.)

Installed/Equipped: \_\_\_\_\_

Public Telephone Lines \_\_\_\_\_

Company Official Lines \_\_\_\_\_

Company Test Lines \_\_\_\_\_

**Classification of Customer Access**

	Residence			Subtotal Residence	Centrex N.A.R.	Business			Subtotal Business	Total Residence & Business
	Multi- Line 1-Party	Single Line 1-Party	Multi- Party			Multi- Line 1-Party	Single Line 1-Party	Multi- Party		
Beginning of Year		597		597			56		56	653
New Connects		89		89			9		9	98
Disconnects		124		124			11		11	135
End of Year		562		562			54		54	616

**Foreign Exchange:**  
Dial Tone from this C.O.: 0  
Dial Tone from another C.O.: 0

**Directory Listings:**  
Number of Customers with Nonpublished or Nonlisted: \_\_\_\_\_

**Custom Calling:**  
Number of customers with at least one feature: 801  
Total number of features subscribed to: 30

**NUMBER OF CALLS COMPLETED BY CUSTOMERS DURING (Year) 2017.**

Local Exchange	Average # of Customer Lines in Use	Local Calls		Toll Calls Originated (Total of all Carriers)			Avg./ Line
		Number (1000s)	Avg./ Line	Intrastate	Interstate	Total	
1 <u>229</u>	<u>616</u>			<u>18,686</u>	<u>93,140</u>	<u>111,826</u>	<u>151.00</u>
2							
3							
4							
5							
6							
7							
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18							

ANNUAL REPORT FOR SMALL TELEPHONE COMPANIES  
YEAR ENDED DECEMBER 31, 2019.

CUSTOMER RELATIONS RULES COMPLIANCE

Rule IDAPA 31.21.01.603  
Rule IDAPA 31.41.01.105

Please provide copies of:

Summary of Customer Relations Rules for Telephone Corporations

Idaho Telephone Solicitation Act Notification

Method of Notification:

Mailed separately to customers Yes X No \_\_\_\_\_

Included in directory Yes \_\_\_\_\_ No X

Date of notification 12/1/2019

Alternate method of notification N/A

Rule IDAPA 31.41.01.403.02

Record of Complaints:

Number received by Company 6

Category of complaints (if known):

Deposit Disputes \_\_\_\_\_

Charges on Bill 3

Denial/Termination \_\_\_\_\_

Quality or Availability  
of Service \_\_\_\_\_

Carrier Selection/Assignment \_\_\_\_\_

Miscellaneous 3

Rev 3/02



CERTIFICATE

State of Idaho )  
 ) ss  
County of Washington )

WE, the undersigned RICHARD WIGGINS

and \_\_\_\_\_

of the CTC TELECOM, INC. utility

on our oath do severally say that the foregoing return has been prepared under our direction, from the original books, papers, and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business affairs of said utility for the period covered by the return in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

*Richard Wiggins*  
(Chief Officer)

*Richard Wiggins*  
(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me this 21<sup>st</sup> day of April, (Year) 2020.

*Dana Lynne Munden*  
Notary Public

My Commission expires 2-2, (Year) 2022.

Rev 3/02

